



S.U.C.C.E.S.S.

FOR IMMEDIATE RELEASE

Follow-up statement from S.U.C.C.E.S.S. regarding elevator at Solheim Place

April 16, 2019 – Vancouver, BC – S.U.C.C.E.S.S. wishes to reiterate that we understand our tenants' frustrations and concerns over the elevator breakdown at Solheim Place. Together with BC Housing, we are pursuing long-term solutions that will ensure the safety of our tenants while implementing all possible interim measures to reduce the inconvenience and impact this has on them.

As the operating agreement holder of Solheim Place, BC Housing will continue to support S.U.C.C.E.S.S. through this issue, and is coordinating and funding a full replacement of both elevators in the building. In the meantime, S.U.C.C.E.S.S. and BC Housing are looking at multiple options to get the existing elevator operational.

Since the breakdown occurred, some tenants have already relocated to alternative housing through BC Housing. BC Housing and S.U.C.C.E.S.S. will continue to actively offer this option to tenants living on Floors 6 to 9 as priority for relocation. Tenants who accept the offer will be moved to alternate units in other buildings as vacancies become available, with the option to return to their units at Solheim Place once the elevator is working.

Moreover, an additional full-time on-site tenant support worker will be hired to address the specific needs of tenants, facilitate their access to supports, and coordinate the relocation of tenants who wish to move to alternate locations. This is in addition to the extra staff member who has been in place for the past few months to help tenants up and down the stairs and deliver groceries as needed.

Representatives from S.U.C.C.E.S.S. and BC Housing will be meeting with tenants the week of April 15 to share further updates and address their concerns.

Once again, we recognize our tenants' concerns and will be working diligently with all relevant parties to resolve the situation as quickly as possible.

To read our initial statement issued on April 13, 2019, please [click here](#).